

Pacifica Paddle Sports - Dock Ambassador

JOB DESCRIPTION



OVERVIEW

Our Dock Ambassadors (DA's) are important members of the Pacifica Team. They outfit our guests with the correct paddle gear and ensure they have been assigned a boat that will provide them a safe and comfortable paddling experience. They help create a meaningful experience for our guests from their arrival on the dock to their return. A Dock Ambassador is hard-working, personable and enjoys interacting with a wide variety of people. Hours range from part-time to full-time, April to October.

RESPONSIBILITIES INCLUDE:

1. Greeting and welcoming guests on the dock
2. Getting guests situated and comfortable in their assigned boat
3. Ensuring guests are properly outfitted with all essential safety gear
4. Reviewing safety instructions & paddling tips with all guests before they leave the dock
5. Assisting guests as they return from their paddle
6. Maintaining a clean, organized dock and ramp area
7. Rinsing all boats and paddle gear regularly and general boat maintenance
8. Assisting guides, instructors, and office ambassadors when required

REQUIREMENTS

1. Great communication and people skills
2. Strong organizational and problem solving abilities
3. Ability to work under pressure in a fast-paced environment
4. Previous experience in a customer service role an asset
5. Prior boat, dock, or marine experience an asset
6. Ability to sustain heavy lifting and repetitive movement
7. Proficient in English (oral and written)

TO APPLY

- Submit resume and cover letter online to E-J Frederiksen ej@pacificapaddle.com
- Apply in person at our Brentwood Bay Office - 789 Saunders Lane, Brentwood Bay, BC 250-665-7411